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Theatre Technician – Level 2 Job Pack

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Job Description

Job Title	Theatre Technician – Level 2
Service	Connected Chelmsford
Grade	5
Responsible to	Technical and Buildings Manager

1. Main Purpose of the Job

The Theatre Technician will play a key role in delivering exceptional live Theatre, by supporting the technical requirements for events and productions at Chelmsford Theatre. Collaborating with internal departments and visiting companies to uphold safe working practices and support a positive and productive working environment. This may include other venues or events supported by Chelmsford Theatre.

2. Duties and Responsibilities

- 2.1 Taking an active role in delivering a high standard of technical services, including:
- Get-ins, Fit-ups and Get-outs
 - The setup, operation, maintenance and, if appropriate, design of:
 - Lighting
 - Sound
 - Video and Cinema
 - Stage and Flys
 - Conduct toolbox/CDM briefings for visiting companies, ensuring compliance throughout their visit. Ensure all paperwork is completed accurately and in a timely manner
 - Theatre changeovers including; seating, pit construction and equipment rigging
 - Maintain a clean and tidy working environment
- 2.2 Act as Duty Technician with excellent customer service and carrying out all required health and safety checks. Working collaboratively with the visiting company and the Theatre team, to deliver first class experiences throughout the venue. Assess and report risks, producing risk assessments and core procedures where required.
- 2.3 Assisting in the day-to-day supervision of casual staff and freelancers, giving guidance as to their duties and health and safety requirements. Supporting staff through training and motivation, ensuring access to relevant resources.

- 2.4 Work across all technical disciplines to promote a multi-skilled environment. Meeting the technical requirements of hirers, visiting companies and other users to ensure the successful staging of productions and events.
- 2.5 Carry out Duty Manager and Duty Technician responsibilities as required, including, but not limited to; evacuation, first aid, building security, unlock and locking the Theatre. Depending on home location, you may be included on the call out list.
- 2.6 Undertake regular essential training and proactively pursue professional development opportunities for yourself and your colleagues.
- 2.7 Support and promote the implementation of Council Health and Safety policies, procedures and regulations relevant to the role e.g. ABTT Technical Standards, LOLER and PUWER.
- 2.8 Assist, as required, with the planned and reactive maintenance of the building and its services.
- 2.9 Support the Technical and Buildings Manager and Theatre Management team in the development and implementation of new initiatives and working practices to improve the audience experience, staff wellbeing, efficiency and safety.
- 2.10 Carry out any other duties as required by the Technical and Buildings Manager, Deputy Technical Manager, Senior Technician or Theatre Management Team. To collect and transport equipment for use at the Theatre and external events, as required.
- 2.11 Work collaboratively as a part of the Theatre team to embody Chelmsford Theatre and Chelmsford City Council's Vision and Values.

3. Work Location

Your primary location will be Chelmsford Theatre; however you may be required to work from any other location within the City.

4. General Conditions

- A. This Job Description is subject to your conditions of Employment, which, in the event of conflict, shall take precedence. The post holder will carry out the duties specified above and such other duties as may be required from time to time. The Job Description may be reviewed and amended in the light of any changes that are made.
- B. It may be necessary, from time to time, for you to work hours in excess of, or differing from, your normal working hours.
- C. It may be necessary for you to be trained in, and use, new technology as it is introduced into the Council's activities.

- D. It is a condition of employment that you may be required to assist in the organisation and running of elections or referenda that take place in the City, relating to Parish Councils, the City Council, the County Council, Parliament, or other similar bodies. You will normally only be required to carry out election and referenda duties when there are insufficient experienced volunteers from within the Council's service who are available for and able to carry out such duties.
- E. You will carry out your responsibilities with due regard to the Council's Equality, Diversity and Inclusion Policy.
- F. You will be aware and undertake training as required in line with your responsibilities set out in the Council's Safeguarding children and vulnerable adults policy.
- G. All staff have a responsibility for data security in accordance with Data Protection regulations. You are required to ensure that you adhere to Council Policies and Procedures regarding data security. Whilst working at the Council, you may gain knowledge of confidential matters about members of the public and staff. Such information must be considered strictly confidential and must not be discussed or disclosed in an unauthorised manner. Service Managers and designated Information Asset Owners must be aware of their responsibilities, internal procedures and training requirements as directed by the Information Governance team.

Person Specification

	ESSENTIAL	DESIRABLE
Education/Qualifications		
GCSEs Grade 4 or above in Maths and English or equivalent by experience	E	-
Technical Theatre degree or equivalent qualification	-	D
Additional qualifications and training, e.g. Pyrotechnic safety awareness, IPAF, Tallescope, Dante, QSys	-	D
Full clean driving license	-	D
Knowledge		
Comprehensive understanding of technical theatre operations and equipment	E	-
Electrical equipment maintenance	-	D
Theatre health and safety requirements	E	-
Proficient in operating Mac and/or PC systems, including Microsoft 365 and mobile applications	E	-
Experience		
Previous experience in a Duty Technician role	E	-
Setup, operation and maintenance of theatrical lighting, utilising ETC EOS consoles	E	-
Setup, operation and maintenance of digital sound consoles and associated equipment, preferably Yamaha	E	-
Setup, operation and maintenance of Video, including QLab and Barco Digital Cinema projection	-	D
Scenery assembly, rigging, and associated work at height including safe use of hand and power tools	E	-
Hemp and counterweight flying	-	D
Setup, operation and maintenance of pyrotechnics and special effects	-	D
Stage crew for get in, fit ups and get outs	E	-

Health and safety proficiency related to all technical disciplines

E -

Personal Qualities and Attributes

Candidates will be expected to demonstrate the following qualities and attributes in relation to the job:

Physically fit and capable of undertaking manual work	E	-
Complete flexibility towards working hours and programme requirements to include evenings, weekends and bank holidays	E	-
An ability to work independently and as part of a team	E	-
Self-motivated with excellent time management	E	-
Confident, friendly and approachable with a professional attitude and an emphasis on customer care	E	-
Excellent verbal and written communications skills	E	-
Commitment to safe working practices	E	-
Building strong working relationships with external hires, visiting companies and internal departments	E	-

Corporate Values and Behaviours

Within Chelmsford City Council we have values that are at the core of how we behave. They form part of our induction and probation processes and underpin our 1-1 conversations. Each value is listed below with behaviours.

Accountability - We take responsibility and ownership for our own actions, behaviours and performance

- We take responsibility to follow things through to completion
- We actively recognise what is working and what is not and are open about mistakes
- We positively contribute to the team and organisation and seek solutions to problems
- We recognise and positively challenge inappropriate behaviour

Creativity - We are flexible in our approach; we focus on solutions

- We adapt our approach keeping the best outcome for all in mind
- We encourage people to try out new approaches and ideas
- We learn from others to find solutions and to improve performance
- We encourage and support people to take measured risks

Learning and Encouraging - We recognise our success; we provide support to further our skills and experience

- We support and encourage each other to be our best
- We recognise and appreciate the contribution that everyone makes
- We take responsibility for finding opportunities to learn for ourselves and develop
- We support others to develop and learn

Collaborative - We build relationships; we achieve more together

- We talk with others to understand their perspective
- We find opportunities to get involved
- We involve other people early in our thinking to keep them informed
- We ask other people to get involved in what we're doing to build strong working relationships
- We seek ideas from inside and outside of our team to achieve more impact

Trust - We will be open and honest and do what we say

- We are open and honest
- We do the right thing and face up to difficult situations in a sensitive way
- We do what we say we will
- We demonstrate integrity by being fair and balanced in our approach
- We commit to the team agenda rather than personal priorities
- We treat each other as we would expect to be treated

Conditions of Service

The following is an outline of the main terms and conditions of service attached to the post. More detailed information can be provided on request or discussed at the interview stage.

Salary – Grade 5 Scale Point 17 (currently £30,045 per annum) rising to Scale Point 20 (currently £32,604 per annum).

Hours – 37 hours per week

Annual Leave – The Council operates a standard holiday year from April to March. The entitlement for annual leave for this position is 236.8 hours (32 days) and rising to 273.8 hours (37 days) after 5 years continuous service. This also includes a standard 8 Bank Holidays (59.2 hours), although this may vary depending on the number of Bank Holidays that fall in a particular leave year.

Your annual leave entitlement as above will be calculated on a pro-rata basis dependent on the number of hours you work. The number of equivalent days may also vary based on your working pattern.

Sickness - The provisions of the national Scheme of Conditions of Service apply which provides for up to 6 months full pay and 6 months half pay after 5 years continuous local government service.

Pension - You will be entitled to join the Local Government Pension Scheme. Further details can be provided on request.

Notice Period - The period of notice is 1 month.

Probationary Period - The appointment is subject to a six month probationary period.

Criminal Records – The Council is an Equal Opportunities employer and as such the disclosure of a criminal record, or other information, will not necessarily exclude you from consideration for appointment. Any such information will be considered in relation to the tasks and responsibilities required of the postholder and the circumstances and environment in which the role would require you to work.

Failure to declare a conviction, caution, reprimand or final warning may, however, disqualify you from appointment, or result in dismissal if the discrepancy comes to light. A copy of our Policy for Employment of persons with criminal convictions can be viewed by [clicking here](#).

Safeguarding – Chelmsford City Council is committed to promoting the welfare and protection of children, young people and vulnerable adults. Even if your job does not involve working directly with children, young people or vulnerable adults you would be expected to keep your eyes and ears open, as the responsibility of spotting abuse and ensuring the safety of those most vulnerable falls on us all. As part of this commitment the Council ensures that all jobs are reviewed and applicants successful at interview undergo a DBS check where necessary.

Employees who breach the Council's safeguarding policy or fail to follow safeguarding procedures will face investigation and possible disciplinary action, which could lead to dismissal and a criminal investigation.

Equal Opportunities – Chelmsford City Council is an Equal Opportunities Employer.

Benefits

UK Healthcare Cashplan: The Council pays for a healthcare cashplan for all Permanent members of staff who have successfully passed their probationary period.

Professional Fees: The Council will pay the annual subscription to one professional body if this is a requirement of the post.

Employee Assistance Programme: Available for all employees, this is a free confidential service provided by the Council offering expert advice, invaluable information, specialist counselling and support.

Season Ticket Scheme: Staff can apply for a loan to purchase season tickets for travel to work by train or bus. You will be given a cheque for the full amount of the ticket and the loan will be repaid over a period of 12 months by means of monthly deductions from your salary. There are some terms and conditions, and the scheme is not open to all staff.

Staff Travel Plan: The Council's Staff Travel Plan contains a package of measures to reduce the use of private cars. It aims to promote walking, cycling, using public transport and car sharing. The Staff Travel Plan includes discounts such as 20% off season tickets. In addition there are shower and changing facilities, secure bike parking and parking spaces for car sharing. Regular Staff Travel promotions and events are held throughout the year.

Bike Loan Scheme: Staff can apply for a loan to purchase a bike or cycling equipment for travelling to work. An advance will be made via cheque (up to the value of £1000) and the loan will be repaid over a period of 12 months by means of monthly deductions from your salary, which can save you up to 42%. There are some terms and conditions, and the scheme is not open to all staff.

Staff Discounts: Chelmsford City Council employees benefit from various discounts to many businesses in Chelmsford.

Subsidised Car Parking: Available for new employees, parking currently offered at Meadows Retail Multi-Storey.